



LEGEND

A Case Study	D Measurement, Metrics, and Maturity
B Trending	E Professional Development
C Program Development and Advancement	F Operational Resilience

To assist with your registration process, use this worksheet to record your course selections before proceeding to the Online Registration page.

SATURDAY AND SUNDAY, APRIL 22 AND 23, 2023 (optional)		
PRE1	Business Continuity Review (BCP 501) Two-Day Course, 8:30 a.m. to 5:00 p.m.	Faculty to be announced
SUNDAY, APRIL 23, 2023 (optional)		
PRE2	Crisis Leadership for Your Executives, 8:30 a.m. to 5:00 p.m.	Dr. Steve Goldman, MIT
PRE3	Learn to Create a Table-Top Exercise, 1:30 p.m. to 5:00 p.m.	Ted Brown, KETCHConsulting
MONDAY, APRIL 24, 2023		
√	Breakout Sessions 9:45 a.m. to 10:45 a.m.	
B1	Work Area Recovery in the Absence of a Work Area	Dr. Tim Mathews, ETS
C1	The Pros and Cons of Having a Third Party Manage Your BCM Program	Kurt Sohn, Virtual Corp
D1	Metrics That Motivate the Plan Lifecycle	Kathy Davis, CH Robinson
E1	How to Internally Market (and Sell) Your Resiliency Program	Paul Lambert, Ripcord Solutions
F1	Operational Resilience – Focusing on What’s Most Important	Mike Keating, RGA
√	Breakout Sessions 11:00 a.m. to 12:00 p.m.	
B2	Remote Worker Business Continuity Plan	Carol Moffitt, BGIS
C2	Balancing Business Continuity and Explosive Growth – 15 Years Later	Leah Andrews, Zoom
D2	What’s Risk Got to Do with It? A Proactive Approach to Risk Management	Mary Herbst, YMCA of MN
D3	Resilience is a Team Sport -- Driving Broader Organization Engagement and Impac	Ray Bonilla, Meta
F2	Ensuring Your Third Parties Can Deliver	Phil Bigge, Citi
√	Breakout Sessions 1:00 p.m. to 2:15 p.m.	
A1	Tales from the Real World	Mark Carroll, Income Research
C3	Getting the Most Out of Your Cyber Exercises	Grace Burley & Melissa Mack, Witt O'Brien's
C4	Standards, Standards, Standards	Carol DeLatte, Exeter
E2	Using a Storytelling Approach to Develop Highly Effective Exercises	Senad Cehajic, OMERS & Marie-Helene Primeau, Premier Continuum
F3	Reporting Operational Resilience to Directors and Senior Executives	Tejas Katwala, CL Digital
√	Breakout Sessions 2:30 p.m. to 3:45 p.m.	
A2	Communication Holes with Your Business Users	Lisa Casteel & Debbie Mason, Primerica
C5	Supply Chain Risk Assessment	Ted Brown & Dave Hunt, KETCHConsulting
E3	How to Maintain a High, Productive Standard for Your Growing Company Team	Blaise D'Ambrosio, Federated Hermes, and Margaret Millett, Uber Technologies
E4	Career Resilience - It's Time to Take Charge!	Tracy Rice, Fusion Risk Management & Alice Kaltenmark, BCI
F4	Operational Resilience – Getting Proactive and Understanding End-to-End	Chuck Wachter & Travis Morehouse, Northwestern Mutual
√	Breakout Sessions 4:00 p.m. to 5:00 p.m.	
A3	So, You're Having a Disaster... Now What?	Tom Serio, MTS
B3	Preparing Your Business for Cyberattack Recovery	Steve Ross, Riskmasters
E5	Resilience and the Changing Role of the Continuity Leader	Ann Pickren, Onsolve
E6	How Professional Associations Create Value During Mandated Shelter-in-Place	Tonya York, BRMA
F5	Operational Resilience – Beyond Planning	Brian Zawada, Riskconnect

TUESDAY, APRIL 25, 2023

√	Breakout Sessions 9:45 a.m. to 11:00 a.m.		
	A4	Cyber Resilience: What's New and What to Do	Roberto Zegarra, DRII
	C6	Get Out of Your Comfort Zone	Mark Armour, Brinks & Joel Navarro, Mary Kay
	C7	How "Not To" Conduct an Exercise	Mark Carroll, Income Research & Panel
	C8	Managing Organizational Resilience in Outsourced Functions	Tahir Rao, Canadian Premier
	F6	Ready for Anything: Building a System of Enterprise Resilience	Frank Shultz, Infinite Blue
√	Breakout Sessions 2:00 p.m. to 3:15 p.m.		
	A5	Avoiding the Domino Effect	Will Scobie, Horizonscan
	B4	Fumbling for Resilience	Dr. David Lindstedt, Adaptive BC
	C9	Crisis Management: Bridging the Gap Between BC and Incident Response Planning	Margaret Millet, Uber Technologies, Inc. and Tracy Hall, Wolf and Company
	C10	Dynamic Resilience: An agile approach for a new era	Marcus Vaughan, Iuminr
	F7	How to Drive Operational Resiliency Through Business Continuity	Jen Park, Boston Scientific
√	Breakout Sessions 3:30 p.m. to 4:30 p.m.		
	C11	Journey to Resilience	David Halford, Fusion Risk Management
	C12	I Inherited a Business Resiliency Program! Now What?	Dr. Steve Goldman, MIT
	D4	Developing BC/DR Metrics to Measure Success	Carlo Kelejian, Continuity Innovations
	E7	Individual Resilience – Where Organizational Resilience Begins	Lynnda Nelson, ICOR
	E8	Defining Your Personal Brand and How to Drive BCM Program Adoption and Career Elevation	Aaron Callaway, ServiceNow

WEDNESDAY, APRIL 26, 2023

√	Breakout Sessions 8:30 a.m. to 9:30 a.m.		
	C13	Aligning Disaster Recovery to Company Technical Direction and Objectives	Andrea Houtkin, Houtkin Consulting
	C14	Crisis Communications: Always Acknowledged, Never Planned or Trained	Bo Mitchell, 911 Consulting
	E9	You're a CISO and Now you're Running a BC Program	Kevin Finch, Sayers
	E10	Bricolage: Professional Relationship Management Strategies for Practitioners	Jay Johnson, Mayo Clinic
√	Breakout Sessions 9:45 a.m. to 11:00 a.m.		
	A6	Hackers, #Hashtags and Health Emergencies	Suzanne Bernier, McKesson
	B5	Building and Conducting a Cyber Tabletop Exercise	Kevin Johnson, Secure Ideas & Chris Duffy, Infinite Blue
	C15	Recovery Strategies: Moving Beyond the Rubber Stamp	David Schwartz, Catalyst FCU
	E11	A Tale of Our Community: Continuity and Crisis Response Strategies	Terri Greenberg, Securian & Panel
√	Breakout Sessions 1:00 p.m. to 2:00 p.m.		
	B6	Executing Adaptive Business Continuity in the Real World	Mark Armour, Brinks
	C16	Rebooting and Refreshing Your BC/DR Program	Linda Pace, City National Bank
	D5	Using Dashboards to Engage Leadership and Drive Plan Consistency	Scott Mulert, Ameriprise
	E12	The Surprising Value of Industry-Specific Networking Groups	Ashely Goosman, Liberty Mutual & Panel
√	Breakout Sessions 2:15 p.m. to 3:15 p.m.		
	B7	Keeping Your BC Plan Current in a Shifting Cyber Landscape	William Malik, Trend Micro
	C17	Agile Business Continuity: Engaging All in Continuous Improvement	Bruce McIndoe, McIndoe Risk
	C18	Continuity Confessions: Crowd-Sourced Case Studies	Howard Mannella, ARS
	C19	Best Practices for Creating a Comprehensive Vendor Risk Management Program for Your Business	Kathryn Scourby, KNS

CONTINUITY INSIGHTS MANAGEMENT CONFERENCE ADJOURNS 3:15 p.m.**THURSDAY, APRIL 26, 2023 (optional)**

	POS1	The Business Impact Analysis Course, 8:30 a.m. to 5:00 p.m.	Ted Brown, KETCHConsulting
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