



2020 Agenda-At-A-Glance Worksheet

Conference Sessions – April 20-22, 2020

Pre- and Post-Conference Courses – April 18-19, 22-24, 2020

Hyatt Regency Hill Country Resort, San Antonio, TX

LEGEND:

A = Case Studies

B = Trending

C = Program Development and Advancement

D = Measurement, Metrics, and Maturity

E = Emerging Technology

F = Professional Development

P = Plenary

TIME	TRACK	SESSION TITLE	SPEAKERS	<input checked="" type="checkbox"/>
PRE-CONFERENCE SESSION: SATURDAY, APRIL 18, 2020 (optional)				
8:30 a.m. – 5:00 p.m.	–	Business Continuity Review (BCP 501) (two-day course)	Presented by DRI International	<input type="checkbox"/>
PRE-CONFERENCE SESSIONS: SUNDAY, APRIL 19, 2020 (optional)				
8:30 a.m. – 5:00 p.m.	–	Business Continuity Review (BCP 501) (two-day course)	Presented by DRI International	<input type="checkbox"/>
8:00 a.m. – 12:00 p.m.	PRE1	Active Assailant / Workplace Violence Preparedness (half-day course)	Dave Hunt, KETCHConsulting	<input type="checkbox"/>
1:30 p.m. – 5:00 p.m.	PRE3	Learn to Create a Table-Top Exercise – An Exercise in Business Continuity/COOP Preparedness! (half-day course)	Dave Hunt, KETCHConsulting	<input type="checkbox"/>
5:00 p.m. – 6:00 p.m.	–	“BCI Americas Awards” Welcome Reception for All Attendees	Presented by The BCI 	<input checked="" type="checkbox"/>
DAY ONE: MONDAY, APRIL 20, 2020				
8:30 a.m. – 9:30 a.m.	P1*	What to Do When Things Go Wrong	Frank Supovitz, CEO & Founder, Fasttraffic Events	<input checked="" type="checkbox"/>
9:45 a.m. – 10:45 a.m.	A1	The Hong Kong Crisis: Into the Unknown	Mike Keating, RGA Reinsurance	<input type="checkbox"/>
9:45 a.m. – 10:45 a.m.	B1	The Evolution of Business Continuity Management...Evolve or Fade Away	David Halford, Fusion Risk Management	<input type="checkbox"/>
9:45 a.m. – 10:45 a.m.	C1	Today's Top BCP Challenges: YOUR Questions Answered	Skip Williams, Kingsbridge BCP	<input type="checkbox"/>
9:45 a.m. – 10:45 a.m.	C2	Workplace Violence: A High-Level Overview	Chris Sarcletti, BMO Harris	<input type="checkbox"/>
9:45 a.m. – 10:45 a.m.	C3	The Pros and Cons of Having a Third Party Manage Your BCM Program	Scott Ream, Virtual Corporation	<input type="checkbox"/>
9:45 a.m. – 10:45 a.m.	D1	Independent Business Continuity Management Assessment	Margaret J. Millett, MetLife	<input type="checkbox"/>
11:00 a.m. – 12:00 p.m.	B2	Supply Chain Resilience Increasing the Resilience of your Supply Chain	Lynnda Nelson, ICOR	<input type="checkbox"/>
11:00 a.m. – 12:00 p.m.	C4	Disaster Recovery Preparedness: How Prepared Are You Post-Declaration?	Girish Dadge, Sungard Availability Services	<input type="checkbox"/>
11:00 a.m. – 12:00 p.m.	C5	Use your BC Program and Tools for More than Disasters!	Jamie Goodloe, OnSolve	<input type="checkbox"/>
11:00 a.m. – 12:00 p.m.	D2	ISO 22301 and Its Suite of Standards to Evaluate Business Continuity Program Performance	Marie-Hélène Primeau, Premier Continuum	<input type="checkbox"/>
11:00 a.m. – 12:00 p.m.	D3	From Project to Program – Maturing Your Business Continuity Management	Kelley Okolita, Cambia Health	<input type="checkbox"/>
11:00 a.m. – 12:00 p.m.	E1	A Current Look at Global Business Risks...and What to Do about Them	AnneMarie Staley, DRI International Foundation Chair	<input type="checkbox"/>
1:00 p.m. – 2:15 p.m.	A2	Evacueer and New Orleans: A P3's Best Practice for Resilience	Bonnie Canal, The Resiliency Institute	<input type="checkbox"/>
1:00 p.m. – 2:15 p.m.	B3	Elevate your Resilience Program to Integrated Risk Management Integration with IRM	Tracey Wilder, Witt O'Brien's and Philip Bigge, Continuity Logic	<input type="checkbox"/>
1:00 p.m. – 2:15 p.m.	C6	The Path to Operational Resiliency – The First Steps	Megan Epperson and Doug Weldon, IHS Markit	<input type="checkbox"/>
1:00 p.m. – 2:15 p.m.	C7	Convincing the C-Suite to Invest in BCP, DR, and Risk Management	Ted Brown, KETCHConsulting	<input type="checkbox"/>
1:00 p.m. – 2:15 p.m.	D4	Continuity and Disaster Risk Management at the Home Depot	Jeff Partin, The Home Depot	<input type="checkbox"/>

1:00 p.m. – 2:15 p.m.	E2	Weird Science: Experience and Experiments to Change Our Practice of BC	David Lindstedt, Adaptive BC Solutions	<input type="checkbox"/>
2:30 p.m. – 3:45 p.m.	A3	Tales from the Real World	Mark Carroll, Income Research + Management	<input type="checkbox"/>
2:30 p.m. – 3:45 p.m.	C8	Lessons Learned from the 2019 Hurricane Season	Beverly Schulz, Raymond James Financial and Michelle Lowther, Continuity Housing	<input type="checkbox"/>
2:30 p.m. – 3:45 p.m.	C9	Effective Resiliency Programs Demand Accurate and Available Data	Kirk Nalley, Fairchild Resiliency Systems and Denny Hodge, Aegon/TransAmerica	<input type="checkbox"/>
2:30 p.m. – 3:45 p.m.	C10	Lost Pillar – Loss of People Contingency Planning	Edwin Brown and John Garrett, Trustmark Insurance	<input type="checkbox"/>
2:30 p.m. – 3:45 p.m.	D5	What Are the Factors Behind Successful Business Continuity Programs?	Mike Jennings, Assurance Software, Inc.	<input type="checkbox"/>
2:30 p.m. – 3:45 p.m.	E3	Preparing Your Organization for a Hurricane	Peter Steinfeld, AlertMedia and Paul Yura, National Weather Service	<input type="checkbox"/>
4:00 p.m. – 5:00 p.m.	P2*	Leadership and Decision-Making During a Crisis	Dr. Steve Goldman, MIT and Maurice “Mickie” Williams, USAA	<input checked="" type="checkbox"/>
DAY TWO: TUESDAY, APRIL 21, 2020				
8:30 a.m. – 9:30 a.m.	P3*	The Protection of Global Journalists: Successes and Challenges	Danny Spriggs, Vice President Global Security and Safety, Associated Press	<input checked="" type="checkbox"/>
9:45 a.m. – 11:00 a.m.	A4	From Terrorism to Twitter and Beyond: The New Era of Emergency Management	Suzanne Bernier, SB Crisis Consulting	<input type="checkbox"/>
9:45 a.m. – 11:00 a.m.	B4	How to Balance Depth and Business Practicality When Developing Your BC Program	Grace Burley and Tracey Wilder, Witt O’Brien’s	<input type="checkbox"/>
9:45 a.m. – 11:00 a.m.	C11	Seamlessly Integrate BCM and ITDR to Minimize Risk	Bill DiMartini, Avalution Consulting	<input type="checkbox"/>
9:45 a.m. – 11:00 a.m.	C12	Seven Ways to Increase Senior Leadership Buy-in	Phil Lambert, Ripcord Solutions	<input type="checkbox"/>
9:45 a.m. – 11:00 a.m.	E4	Get Out of Your Comfort Zone	Mark Armour, Brink’s Inc. and Joel Navarro, Mary Kay Inc.	<input type="checkbox"/>
9:45 a.m. – 11:00 a.m.	E5	Managing the Human Element from Disruption Through Return to Work (RTW)	Jeff Gorter, Crisis Care Network and Sarah Hathaway, R3 Continuum	<input type="checkbox"/>
2:00 p.m. – 3:15 p.m.	A5	Aligning Business Continuity Management and Supplier Risk Management Programs	Dave Prosser, Verizon Wireless	<input type="checkbox"/>
2:00 p.m. – 3:15 p.m.	C13	New Threats: Are You Prepared?	Courtney Ring and Andrew Witts, BC in the Cloud by Infinite Blue	<input type="checkbox"/>
2:00 p.m. – 3:15 p.m.	C14	Delivering A Crisis Management Exercise That Challenges The C-Suite!	Senad Cehajic, OMERS and Isabelle Primeau, Premier Continuum	<input type="checkbox"/>
2:00 p.m. – 3:15 p.m.	C15	A Business Continuity Metrics Toolkit Using Data Visualization to Help Enhance Your BCM Program!	Dr. Bernard A. Jones, St. John’s University	<input type="checkbox"/>
2:00 p.m. – 3:15 p.m.	D6	Effective Resilience Builds Customer Confidence	Dave Sarabacha and Mitesh Shetty, Deloitte & Touche LLP	<input type="checkbox"/>
2:00 p.m. – 3:15 p.m.	E6	Breaking the Mold – Innovative Perspectives on Leadership	Tracey Rice, Fusion Risk Management (moderator); Alice Kaltenmark, BCI USA Chapter; Mitzi Harlor, Marriott I’ntl; and Cheyene Marling, BC Management	<input type="checkbox"/>
3:30 p.m. – 4:30 p.m.	A6	Practical Steps to Advance Your Active Shooter Response Exercise Program	David Trout, Raytheon	<input type="checkbox"/>
3:30 p.m. – 4:30 p.m.	B5	Building Organizational Knowledge – A Unique Way to Empower Enterprises	John Jackson, 4ci Mgmt	<input type="checkbox"/>
3:30 p.m. – 4:30 p.m.	C16	Business Continuity Awareness, Increasing Engagement	Robin Loparo, Assurant	<input type="checkbox"/>
3:30 p.m. – 4:30 p.m.	C17	Why Promoting Business Continuity Positivity is a Corporate Win!	Sherri Flynn, RecoveryPlanner	<input type="checkbox"/>
3:30 p.m. – 4:30 p.m.	D7	Hidden Secrets Revealed! By-Products of Table-Top Exercises	Steven Ross, Risk Masters International	<input type="checkbox"/>
3:30 p.m. – 4:30 p.m.	E7	A Team of One: Challenges and Advantages	Becky Cohen, BBX Capital	<input type="checkbox"/>
DAY THREE: WEDNESDAY, APRIL 22, 2020				
8:30 a.m. – 9:30 a.m.	A7	Changing Consumer Preferences Means Changing Operational Models	Cyrus Green, T. Rowe Price	<input type="checkbox"/>
8:30 a.m. – 9:30 a.m.	C18	Beware of Whispers in the Night: Why Risk Assessments Provide Limited Value	Geary Sikich, Logical Management Systems, Corp.	<input type="checkbox"/>
8:30 a.m. – 9:30 a.m.	C19	Crafting an Effective Business Impact Analysis	Carlo Kelejian, Continuity Innovations	<input type="checkbox"/>
8:30 a.m. – 9:30 a.m.	C20	Balancing Data Needs and Time Investment	Richard Smith, Veoci	<input type="checkbox"/>
8:30 a.m. – 9:30 a.m.	D8	Enhancing Your ERM: Program Assessment and Maturity	William Hord, Quantivate	<input type="checkbox"/>
8:30 a.m. – 9:30 a.m.	E8	Achieve “Top Talent” Status By Honing These Five Traits	Cheyene Marling and Alicia Stevens, BC Management	<input type="checkbox"/>

9:45 a.m. – 11:00 a.m.	A8	BusCon Meets CyberSec – A Match Made in Continuity Heaven	Franklin Fletcher and Doug Sievers, Southern Glazers Wine and Spirits	<input type="checkbox"/>
9:45 a.m. – 11:00 a.m.	B6	Investing in Resilience	Alice Kaltenmark and Frank Lady, The BCI, USA Chapter	<input type="checkbox"/>
9:45 a.m. – 11:00 a.m.	C21	Crisis Management vs. Crisis Communications	Dianne Stephens and Ashleigh Allison, Globe Life	<input type="checkbox"/>
9:45 a.m. – 11:00 a.m.	C22	How GDPR and CCPA May Impact Your BCM Program	Joe Layman, Cetera Financial Group, and Susan Zielan, CoreLogic	<input type="checkbox"/>
9:45 a.m. – 11:00 a.m.	D9	End-to-End Testing	Lisa Casteel and Debbie Mason, Primerica	<input type="checkbox"/>
9:45 a.m. – 11:00 a.m.	E9	I Heard it on the Internet! How Professionals Globally Deal Differently With BCM/Resiliency Challenges	Alex Fullick, Stone Road Inc/VoiceAmerica Radio	<input type="checkbox"/>
1:00 p.m. – 2:00 p.m.	C23	Charter Your Organization’s Path to the Next Level of Resiliency	Ray Bonilla, Kaiser Permanente	<input type="checkbox"/>
1:00 p.m. – 2:00 p.m.	C24	Why You Need More Than A Simple Weather Forecast	Alison Svrcek, Meteorologist StormGeo	<input type="checkbox"/>
1:00 p.m. – 2:00 p.m.	C25	Ten Digital Age Crisis Lessons for Everyone	Chris Britton, Rock Dove Solutions	<input type="checkbox"/>
1:00 p.m. – 2:00 p.m.	D10	From Recovery to Availability – The Engaged Matrix Model for Enterprise Resilience	Scott Baldwin, Symantec	<input type="checkbox"/>
1:00 p.m. – 2:00 p.m.	E10	The 17 Gaps That Sabotage Your Emergency Plans & Their Impact on Business Continuity	Bo Mitchell, 911 Consulting	<input type="checkbox"/>
2:15 p.m. – 3:15 p.m.	A9	The Future of Recovery	Stuart Murray, Jabil	<input type="checkbox"/>
2:15 p.m. – 3:15 p.m.	C26	Three Steps Towards Becoming ISO 22301 Compliant	Timothy Woodcome, NQA	<input type="checkbox"/>
2:15 p.m. – 3:15 p.m.	C27	Updated Strategies on Developing a BCDR Training Program	Linda Pace, CBCP	<input type="checkbox"/>
2:15 p.m. – 3:15 p.m.	C28	The Forgotten Business Continuity Planning Scenario	Santita Hyman, Assurant, Inc.	<input type="checkbox"/>
2:15 p.m. – 3:15 p.m.	D11	Developing KPIs for Organizational Resilience	Vik Bhatia, United Nations	<input type="checkbox"/>
POST-CONFERENCE SESSION: WEDNESDAY, APRIL 22, 2020 (optional)				
2:00 p.m. – 4:30 p.m. 5:00 p.m. – 7:00 p.m.	POS1	Association of Continuity Professional (ACP) Summit Session Association of Continuity Professional (ACP) Welcome Reception	Presented by the ACP	<input type="checkbox"/>
POST-CONFERENCE SESSIONS: THURSDAY, APRIL 23, 2020 (optional)				
9:00 a.m. – 4:00 p.m.	POS1	Association of Continuity Professional (ACP) Summit Sessions	Presented by the ACP	<input type="checkbox"/>
8:30 a.m. – 4:30 p.m.	POS2	COR: Organizational Resilience Behaviors and Structure – What do you need to know to increase the resilience of your organization? (two-day course)	Presented by ICOR	<input type="checkbox"/>
8:00 a.m. – 5:00 p.m.	POS3	The BCI Business Impact Analysis Course (one-day course)	Presented by KETCHConsulting	<input type="checkbox"/>
9:00 a.m. – 5:00 p.m.	POS4	Adaptive Business Continuity Foundations: Training and Certification Class (two-day course)	Presented by Adaptive BC Solutions	<input type="checkbox"/>
POST-CONFERENCE SESSIONS: FRIDAY, APRIL 24, 2020 (optional)				
8:30 a.m. – 4:30 p.m.	POS2	COR: Organizational Resilience Behaviors and Structure – What do you need to know to increase the resilience of your organization? (two-day course)	Presented by ICOR	<input type="checkbox"/>
9:00 a.m. – 5:00 p.m.	POS4	Adaptive Business Continuity Foundations: Training and Certification Class (two-day course)	Presented by Adaptive BC Solutions	<input type="checkbox"/>

*NOTE: As you build your conference schedule, note that all Plenary Sessions are automatically included in the overall agenda. All attendees are invited to attend the opening night “BCI Americas Awards” Welcome Reception presented by the Business Continuity Institute on Sunday, April 19, 2020, 5:00 p.m. - 6:00 p.m.

Updated 1/27/20